TÉLÉPERFORMANCE SE

ISIN: FR0000051807 WKN: 5180 Asset Class: Stock



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Fax: +33-1-53-83-59-01

21-25, rue Balzac Web:

Company Profile

Teleperformance SE engages in the provision of business process outsourcing, telemarketing, customer relationship management, technical support, and communication services. The firm caters to the automotive, banking, financial services, healthcare, retail, electronic commerce, technology, telecommunications, media, energy, utilities, travel, logistics, hospitality, and video games sectors. It operates through the following segments: English-Speaking and APAC; Ibero-LATAM; Continental Europe and MEA; and India and Middle East. The company was founded by Daniel Ernest Henri Julien and Jacques Berrebi in 1978 and is headquartered in Paris, France.

08.2023

11.2023

2023

27.73%

2022

28.41%

02.2024

05.2024

| Financial figures, Fiscal year: from 01.0 | 1. to 31.12. | | | | | |
|---|---|----------------|---|---------------|---------------|---------------|
| Financial figures | 2023 2022 Assets Liabilities and equity Assets Liabilities and equity | | 2021 Assets Liabilities and equity | | | |
| Current assets | 3,603,000,000 | | 2,910,000,000 | | 2,776,000,000 | |
| Common stock capital | | 159,000,000 | | 148,000,000 | | 147,000,000 |
| Fixed assets | 8,151,000,000 | | 5,954,000,000 | | 5,534,000,000 | |
| Equity capital of a company | | 4,237,000,000 | | 3,672,000,000 | | 3,157,000,000 |
| Cash and cash equivalents | 882,000,000 | | 817,000,000 | | 837,000,000 | |
| Accrued liabilities | | 76,000,000 | | 34,000,000 | | 33,000,000 |
| Other assets | - | | - | | - | |
| Current liabilities | | 2,708,000,000 | | 2,288,000,000 | | 2,039,000,000 |
| Prepayments and accrued income | - | | - | | - | |
| Non-current liabilities | | 4,809,000,000 | | 2,904,000,000 | | 3,114,000,000 |
| Different income | | - | | - | | - |
| Other liabilities | | 10,000,000 | | 24,000,000 | | 0 |
| Total assets | 11,754,000,000 | 11,754,000,000 | 8,864,000,000 | 8,864,000,000 | 8,310,000,000 | 8,310,000,000 |

| 2023 | 2022 | 2021 |
|---------|---------------------------|---|
| IFRS | IFRS | IFRS |
| 360,980 | 412,742 | 418,742 |
| 36.09% | 41.43% | 37.99% |
| 177.09% | 141.39% | 163.22% |
| | | |
| | | |
| | IFRS 360,980 36.09% | IFRS IFRS 360,980 412,742 36.09% 41.43% |

Tax Expense Rate

2021

28.13%

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| Income statement | | | |
|--|---------------|---------------|---------------|
| | 2023 | 2022 | 2021 |
| Turnover | 8,345,000,000 | 8,154,000,000 | 7,115,000,000 |
| Net income | 602,000,000 | 645,000,000 | 557,000,000 |
| EBIT | 986,000,000 | 1,004,000,000 | 853,000,000 |
| Operating income before taxes | 833,000,000 | 901,000,000 | 775,000,000 |
| Cash Flow | 1,287,000,000 | 1,245,000,000 | 1,108,000,000 |
| Net interest income | -153,000,000 | -103,000,000 | -78,000,000 |
| Research and development expenses | - | - | - |
| Income taxes | 231,000,000 | 256,000,000 | 218,000,000 |
| Result from investments in subsidaries, associates and other | 0 | 0 | 0 |
| Revenues per employee | 23,118 | 19,756 | 16,991 |

| Board of Directors | |
|----------------------------|-----------------------------|
| | |
| Kevin Niu | Member of Supervisory Board |
| Alain Boulet | Member of Supervisory Board |
| Angela Maria Sierra-Moreno | Member of Supervisory Board |
| Brigitte Daubry | Member of Supervisory Board |
| Carole Toniutti | Member of Supervisory Board |
| Christobel Selecky | Member of Supervisory Board |
| Evangelos Papadopoulos | Member of Supervisory Board |
| Jean-Claude Guez | Member of Supervisory Board |
| Moulay Hafid Elalamy | Member of Supervisory Board |
| Patrick Marie Thomas | Member of Supervisory Board |
| Pauline Ginestié-de Robert | Member of Supervisory Board |
| Shelly Gupta | Member of Supervisory Board |
| Varun Bery | Member of Supervisory Board |
| Véronique de Jocas | Member of Supervisory Board |

| Members of Management Board | | | |
|-----------------------------|-------------------------------|--|--|
| | | | |
| Daniel Julien | Chairman of Managing Board | | |
| Agustin Grisanti | Member of Executive Committee | | |
| Bhupender Singh | Member of Executive Committee | | |
| Eric Dupuy | Member of Executive Committee | | |
| Joao Cardoso | Member of Executive Committee | | |
| Luciana Cemerka | Member of Executive Committee | | |
| Miranda Collard | Member of Executive Committee | | |
| Olivier Rigaudy | Member of Executive Committee | | |
| Scott Klein | Member of Executive Committee | | |
| Teri O'Brien | Member of Executive Committee | | |
| | | | |