# TÉLÉPERFORMANCE SE

ISIN: FR0000051807 WKN: 5180 Asset Class: Stock



#### **Company Profile**

Teleperformance SE engages in the provision of business process outsourcing, telemarketing, customer relationship management, technical support, and communication services. The firm caters to the automotive, banking, financial services, healthcare, retail, electronic commerce, technology, telecommunications, media, energy, utilities, travel, logistics, hospitality, and video games sectors. It operates through the following segments: English-Speaking and APAC; Ibero-LATAM; Continental Europe and MEA; and India and Middle East. The company was founded by Daniel Ernest Henri Julien and Jacques Berrebi in 1978 and is headquartered in Paris, France.

## Financial figures, Fiscal year: from 01.01. to 31.12.

	20	2023		2022		2021	
Financial figures	Assets	Liabilities and equity	Assets Liabilities and equity		Assets Liabilities and equity		
Current assets	3,603,000,000		2,910,000,000		2,776,000,000		
Common stock capital		159,000,000		148,000,000		147,000,000	
Fixed assets	8,151,000,000		5,954,000,000		5,534,000,000		
Equity capital of a company		4,237,000,000		3,672,000,000		3,157,000,000	
Cash and cash equivalents	882,000,000		817,000,000		837,000,000		
Accrued liabilities		76,000,000		34,000,000		33,000,000	
Other assets	-		-		-		
Current liabilities		2,708,000,000		2,288,000,000		2,039,000,000	
Prepayments and accrued income	-		-		-		
Non-current liabilities		4,809,000,000		2,904,000,000		3,114,000,000	
Different income		-		-			
Other liabilities		10,000,000		24,000,000		0	
Total assets	11,754,000,000	11,754,000,000	8,864,000,000	8,864,000,000	8,310,000,000	8,310,000,000	

### **Balance notes**

	2023	2022	2021
Accounting standard	IFRS	IFRS	IFRS
Employees	360,980	412,742	418,742
Equity ratio	36.09%	41.43%	37.99%
Debt-equity ratio	177.09%	141.39%	163.22%

## Others

	2023	2022	2021
Tax Expense Rate	27.73%	28.41%	28.13%

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### Income statement

	2023	2022	2021
Turnover	8,345,000,000	8,154,000,000	7,115,000,000
Net income	602,000,000	645,000,000	557,000,000
EBIT	986,000,000	1,004,000,000	853,000,000
Operating income before taxes	833,000,000	901,000,000	775,000,000
Cash Flow	1,287,000,000	1,245,000,000	1,108,000,000
Net interest income	-153,000,000	-103,000,000	-78,000,000
Research and development expenses	-	-	-
Income taxes	231,000,000	256,000,000	218,000,000
Result from investments in subsidaries, associates and other	0	0	0
Revenues per employee	23,118	19,756	16,991

### **Board of Directors**

Kevin Niu	Member of Supervisory Board
Alain Boulet	Member of Supervisory Board
Angela Maria Sierra-Moreno	Member of Supervisory Board
Brigitte Daubry	Member of Supervisory Board
Carole Toniutti	Member of Supervisory Board
Christobel Selecky	Member of Supervisory Board
Evangelos Papadopoulos	Member of Supervisory Board
Jean-Claude Guez	Member of Supervisory Board
Moulay Hafid Elalamy	Member of Supervisory Board
Patrick Thomas	Member of Supervisory Board
Pauline Ginestié-de Robert	Member of Supervisory Board
Shelly Gupta	Member of Supervisory Board
Varun Bery	Member of Supervisory Board
Véronique de Jocas	Member of Supervisory Board

## Members of Management Board

Daniel Julien	Chairman of Managing Board	
Agustin Grisanti	Member of Executive Committee	
Bhupender Singh	Member of Executive Committee	
Eric Dupuy	Member of Executive Committee	
Joao Cardoso	Member of Executive Committee	
Luciana Cemerka	Member of Executive Committee	
Miranda Collard	Member of Executive Committee	
Olivier Rigaudy	Member of Executive Committee	
Scott Klein	Member of Executive Committee	
Teri O'Brien	Member of Executive Committee	